



Merri Health

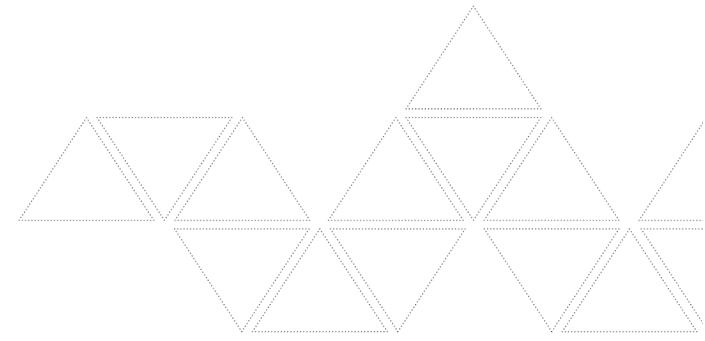
Healthcare that moves with you

Social Inclusion Shared Measurement Project

Kat Thorn, Health Promotion Officer
Merri Health, Melbourne, Victoria

The Social Inclusion Shared Measurement Project is supported by the Victorian Government.

Acknowledgement of Country

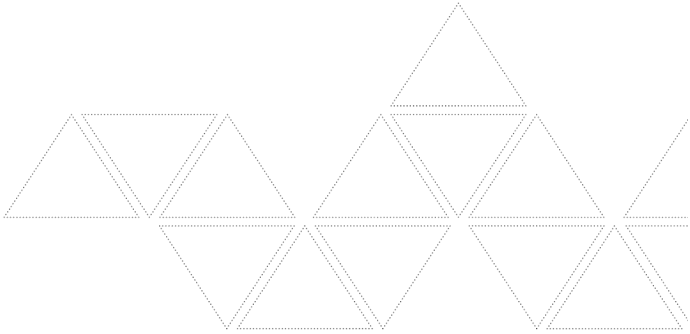


We would like to acknowledge the Traditional Owners of the land on which our work is happening. We would also like to pay respect to Elders both past and present and extend that respect to all Aboriginal and Torres Strait Islander people present.



Image: Merri Health Reconciliation Action Plan artwork
Artist: Simone Thomson

Partners



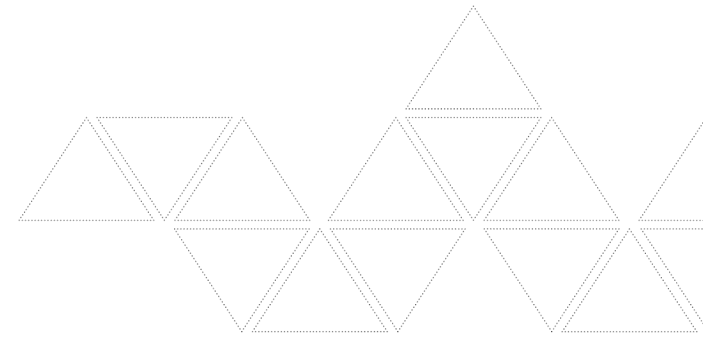
Social Inclusion

Social inclusion means people have the resources, opportunities and capabilities they need to:

- Learn
- Work
- Engage
- Have a voice

Social connection and relationships are significant protective factors for mental health and wellbeing.

- (DPC, 2012)



Community health



Local government



Libraries



Neighbourhood houses

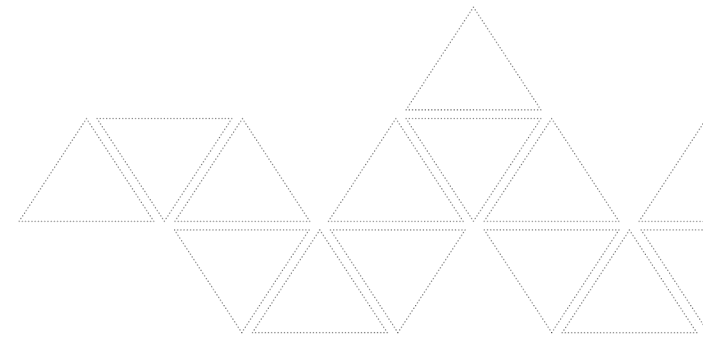
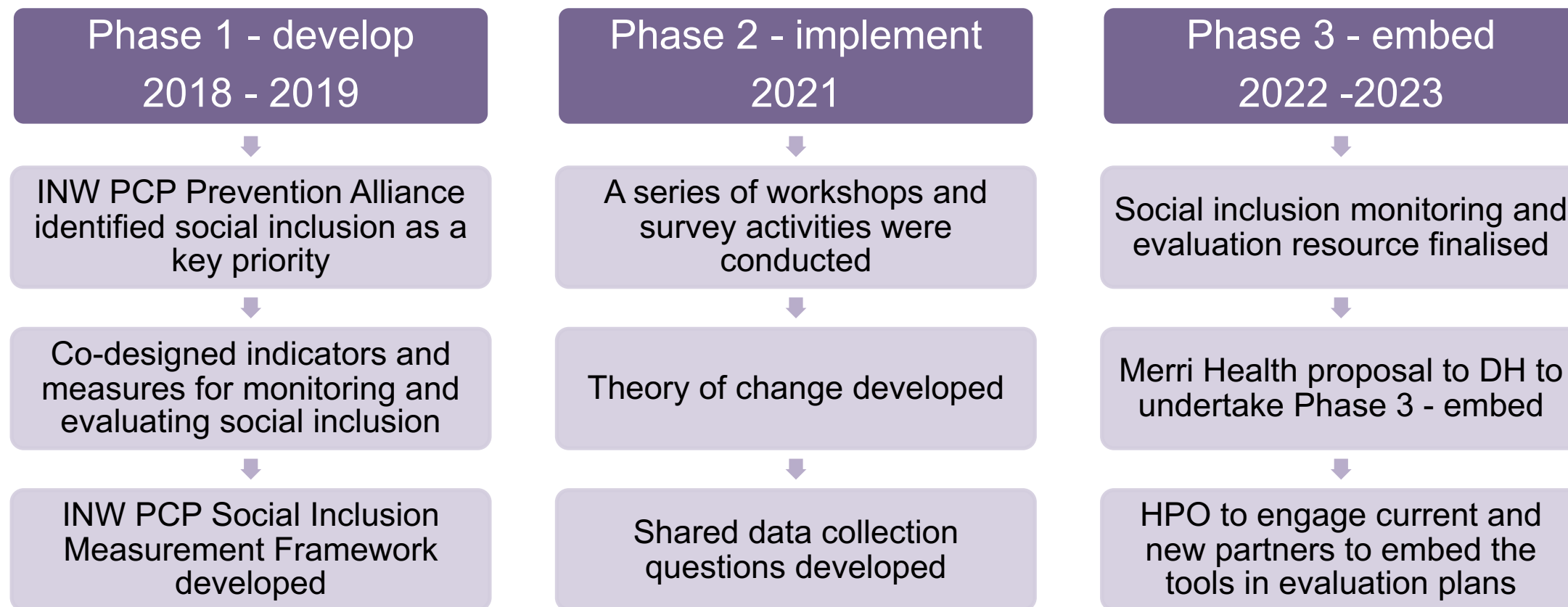


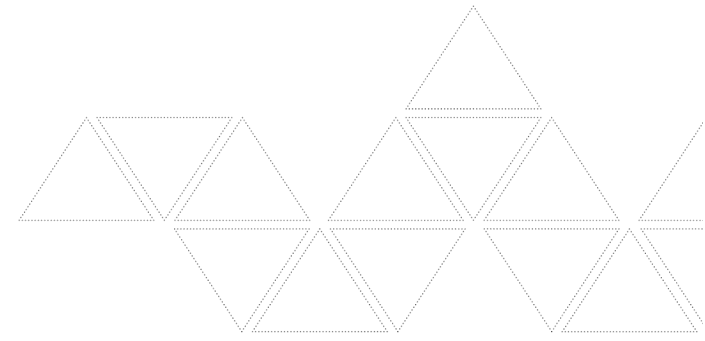
Leisure centres



Others!

Journey so far





The Framework

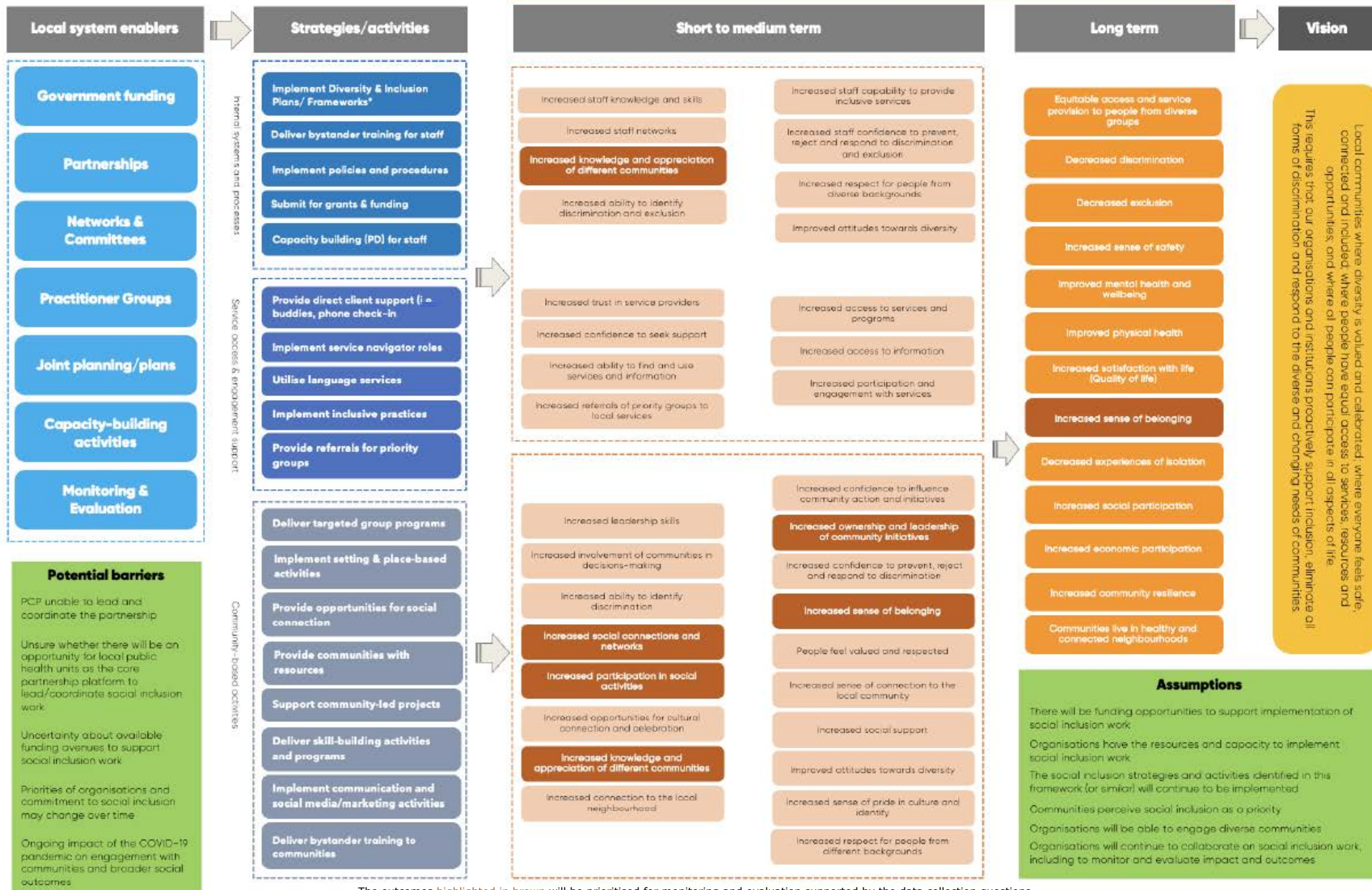
Utilised the evidence base by reviewing 3 existing national frameworks and 2 international (UK) frameworks

Domains	Sub-domains	Indicators
1. Participation	16 sub-domains	59 social indicators
2. Sense of belonging and connectedness		
3. Empowerment and community action		
4. Quality of life, inclusion and diversity		

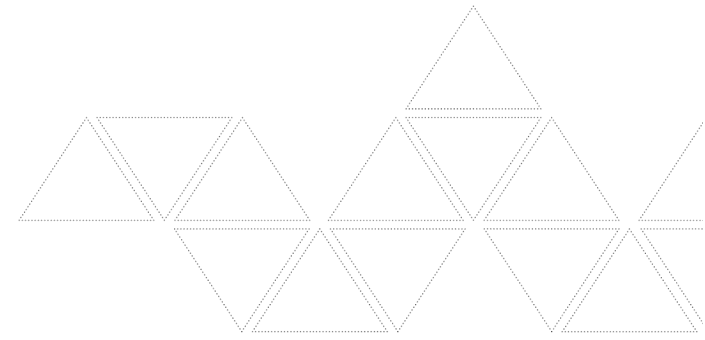


View the Framework

Theory of Change



The outcomes highlighted in brown will be prioritised for monitoring and evaluation supported by the data collection questions



Notes on the questions



All use a 5-point Likert scale from strongly disagree through to strongly agree



Pick the questions most relevant to your objectives- you don't need to ask them all

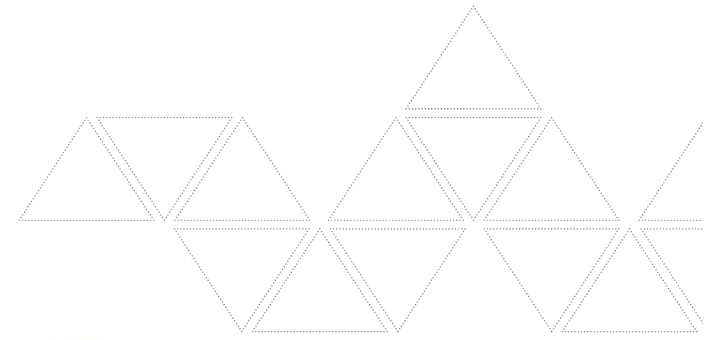


Include them with other questions in your preferred survey method



These questions aren't a matched sample and therefore are asked in 'post-surveys' only

Shared impact questions



SOCIAL ACTIVITIES

Since being involved in this program/service, I participate in social opportunities more often



COMMUNITY ACTION

I have opportunities to be involved in community projects and initiatives



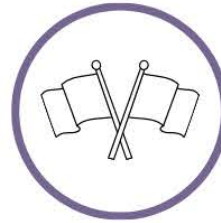
SOCIAL NETWORKS

Being involved in this program/service has increased my social connections and networks



BELONGING

As a result of this program, I have an increased sense of belonging in my community



DISCRIMINATION

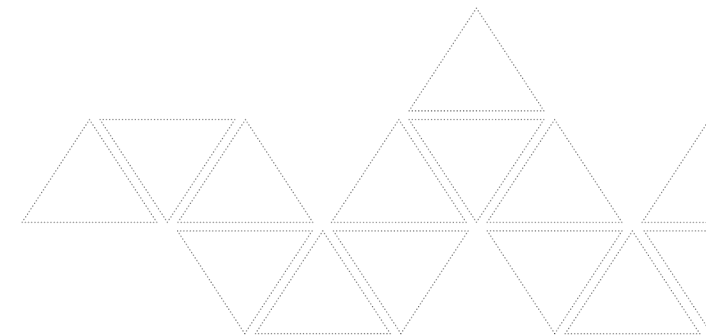
As a result of this program/service, I have an increased knowledge and appreciation of different communities



MENTAL WELLBEING

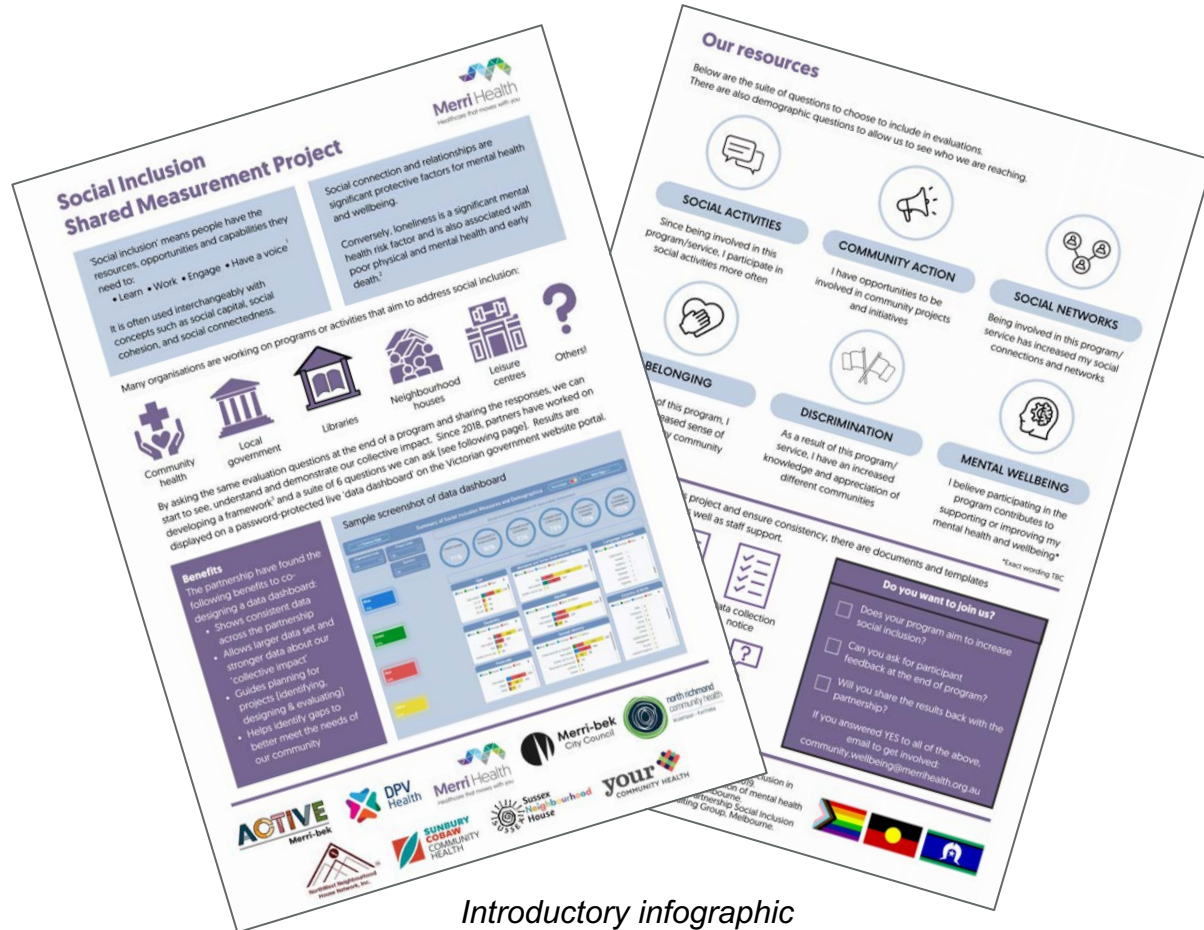
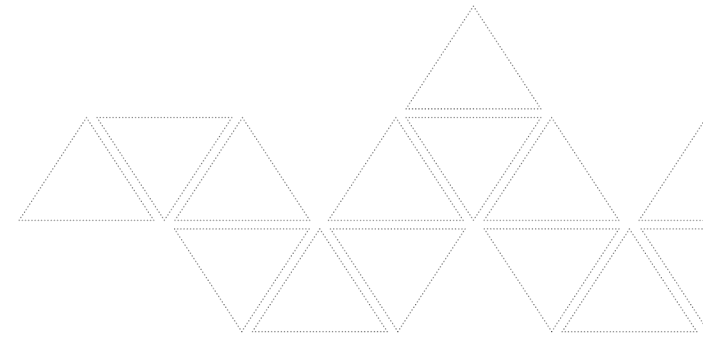
I believe participating in the program/service contributes to supporting or improving my mental health and wellbeing

Shared demographic questions



Characteristic	Question	Response options
Aboriginal and Torres Strait Islander identity	Do you identify as Aboriginal or Torres Strait Islander?	<input type="checkbox"/> No <input type="checkbox"/> Yes, Aboriginal <input type="checkbox"/> Yes, Torres Strait Islander <input type="checkbox"/> Prefer not to say
Country of birth	In what country were you born?	<input type="checkbox"/> Open response
Languages spoken	What languages do you speak at home?	<input type="checkbox"/> Open response
Gender	What is your gender identity? [Select all that apply]	<input type="checkbox"/> Woman <input type="checkbox"/> Man <input type="checkbox"/> Transgender <input type="checkbox"/> Non-binary <input type="checkbox"/> Gender diverse <input type="checkbox"/> Not listed, please specify <input type="checkbox"/> Prefer not to say
Sexuality	What is your sexuality/ sexual identity? [Select all that apply]	<input type="checkbox"/> Lesbian <input type="checkbox"/> Gay <input type="checkbox"/> Heterosexual or straight <input type="checkbox"/> Bisexual or pansexual <input type="checkbox"/> Asexual <input type="checkbox"/> Queer <input type="checkbox"/> Not listed, please specify <input type="checkbox"/> Prefer not to say
Disability	Do you have a long-term health condition, impairment or disability that restricts your everyday activities?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Prefer not to say

Resources



Introductory infographic



Social Inclusion Framework



Letter of agreement



Data collection notice



Survey guide template



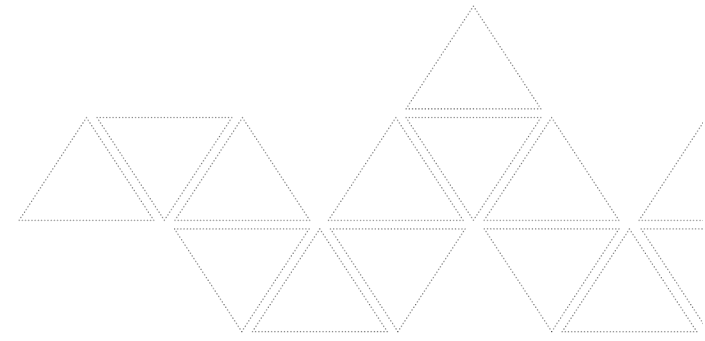
Data cleaning template



Staff member support



Data dashboard



Features of the dashboard

Logistics

- Uses Power BI to save data in the cloud
- Can produce graphs, tables and reports
- Can disaggregate and filter data
- Password-protected via Vic Gov portal

For the partners

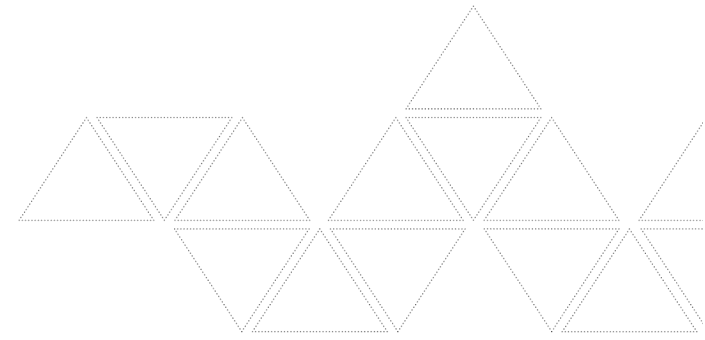
- Can use filters to view organisational results for planning and reporting
- Are currently de-identified (colours and animals) to protect project reputation

For the partnership

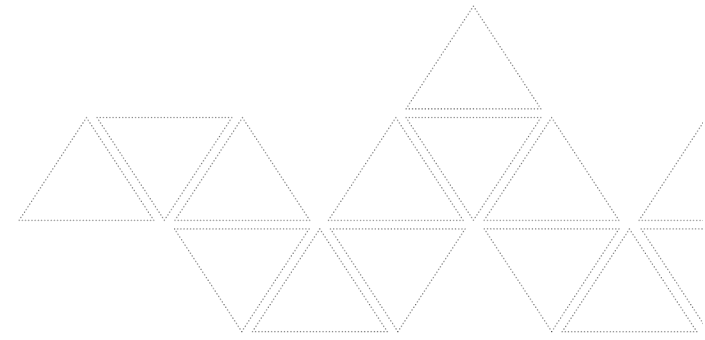
- Shows collective results for social inclusion
- Can share and learn about successful programs
- Helps identify gaps in services

Benefits

- Generates larger data set:
 - allows data disaggregation
 - shows greater impact → advocacy
- Provides access to **localised & timely** data for future planning and service improvement
- Creates opportunities to learn from others
- Builds evaluation capacity and practice of those less familiar with this



Success factors



Existing relationships with supportive partners



Organisations finding benefits and sharing project with others



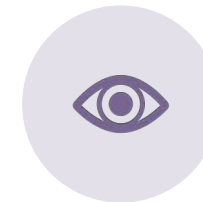
Key staff member to provide tailored support for organisations



Suite of resources and templates for guiding the work

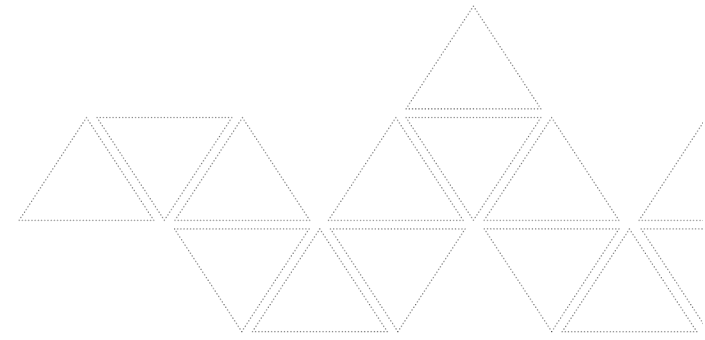


Capacity within partnership to develop and maintain dashboard



Visually explaining the work with the dashboard

Feedback from partners



RESOURCES



Dashboard



Merri Health support



Templates



Workshop content

CAPACITY



Ability: Navigate data



Confidence: use Q



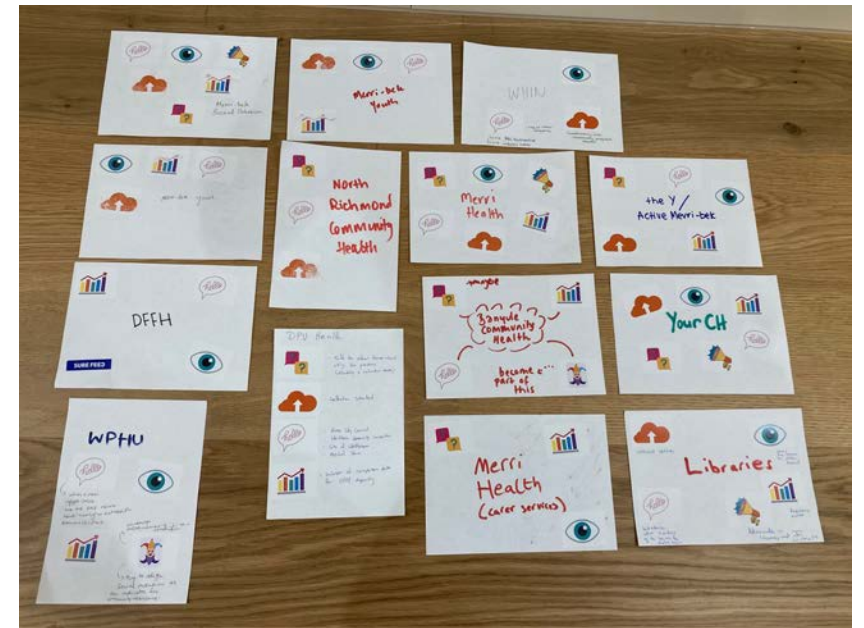
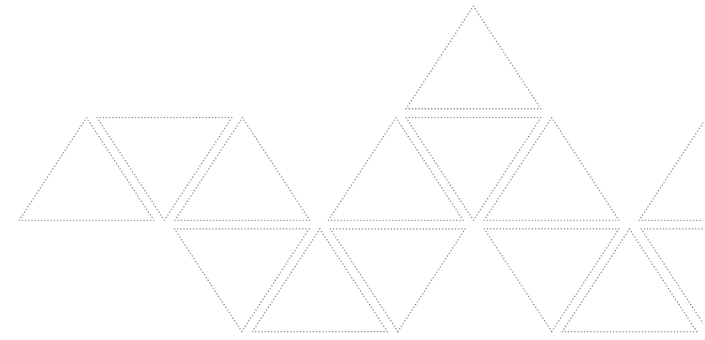
Confidence: use data



Confidence: submit
data

Challenges & lessons

- Having an organisation guide the work
- Being guided by partners
- Meeting the needs of everyone and having flexible processes
- Having a long time period associated with this work
- Considering sustainability



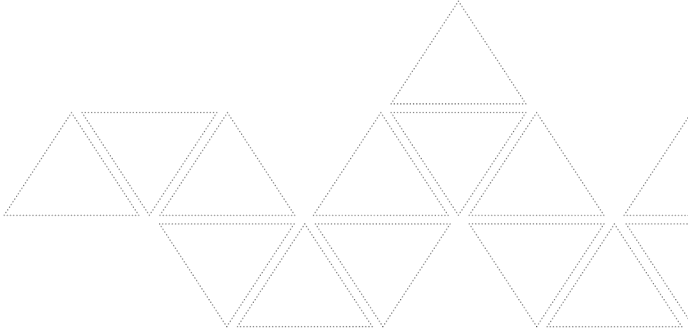
Next steps



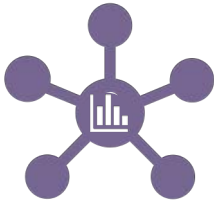
Include some qualitative data in the dashboard



Make further modifications- e.g. any new common questions?



Collectively use data for planning and gaps analysis



Grow the number of partners and dataset



Look for a new 'caretaker' for the dashboard



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GET IN TOUCH