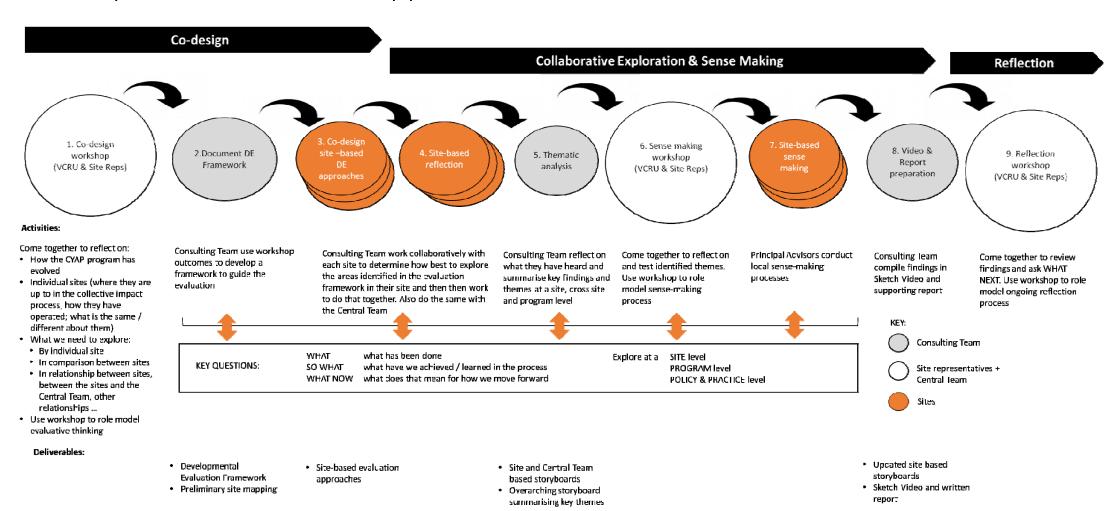
# Developmental Evaluation Approach





The objective of the Children & Youth Area Partnership initiative is to improve outcomes for

VULNERABLE CHILDREN, YOUNG PEOPLE AND THEIR FAMILIES.





# 8 SITES

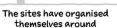
have been established across Victoria. They use a Collective Impact approach to focus on:



ENGAGEMENT IN EDUCATION

CENTRAL HIGHLANDS

# WHAT ARE THE SITES FOCUSING ON?





PLACE







EARLY CHILDHOOD ENGAGEMENT
(0-5) IN SCHOOL



CHILDREN & YOUNG
PEOPLE AT RISK







LENCE

OOHC





# **OUTER EAST**



# The Trigger

The Cummins Inquiry was about improving outcomes for children. CYAP was introduced in the area

#### 3 themes emerge:

- I. Ensure all young people in care have access to education and health
- 2. Safety for women and children
- 3. Social cohesion (picked up by EMSIC)

# How we started

#### Existing work in the area included:

- that needed reinvigorating
- years with no one looking at the 0-18 continuum
- Outer East Child and Family partnership
- A number of existing family violence partnerships: TFER, EMRFVP, IFVRAG etc (We

# Our Journey

PA appointed. A new way of working, Collective Impact



Needed to build Steering Group understanding of FV work

Given license

to work

differently"

However hit a brick wall with data ...

## Out of home care partnering agreements

- Youth partnerships that focused on later
- that focused on early childhood. didn't all know about these when we started)

### Family Violence

Our Focus

2 focus areas:

2.00HC

Late 2015, early 2016 aligned

I. Family Violence

working groups established.

OE CYAP attempted to play a convening/backbone role but there were questions about the appropriateness of their role given there were Family Violence (FV) and Prevention of Violence Against Women (PVAW) partnerships operating in the OE:

PRIMARY PREVENTION

IN SPORT

PRIMARY PREVENTION

IN BUSINESS

PRIMARY PREVENTION

IN THE WORKPLACE

CONVENING ACROSS

PREVENTION MATTERS

PLEMENTATION GROUP

LEAVING CARE

CASE CONFERENCING



- \* TFER Together for Equality and Respect
- EMR FVP Eastern Metro Region Family Violence Partnership
- \* IFVRAG Indigenous Family Violence Regional Action Group

THESE TWO

AREAS DROPPED

DURING THE DE

CONVENING

FOCUSED ON

FAMILY VIOLENCE

ALREADY IN EXISTENCE

ALREADY IN EXISTENCE

WORKSHOPS

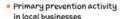
#### Out of Home Care

#### Prevention Matters Steering Group.

This group is working to prevent the entry of children into out-of-home-care (OoHC). Focus on parental capacity and protective factors when children determined to be at risk.

- OoHC Regional Implementation Group. This group ensures all children in OoHC are engaged in education and care and are achieving improved educational outcomes.
- Leaving Care Case Conferencing. This group is trialling a new model to improve the education and employment outcomes of young people aged 14 plus leaving care.
- OoHC Youth Advisory Group. This group is working to establish a local, sustainable mechanism for young people with a care experience to influence the design and delivery of OoHC services, and the service system more broadly.

#### In November 2015 it was decided to set up three working groups to link and support the TFER Strategy





 Primary prevention activities in OECYAP member organisations

#### Question?

OE CYAP still see

themselves as

collaboration

role in FV, and

traction with

sport work.

starting to get

playing a

"Maybe we shouldn't be working in FV and we should focus on OOHC?"

#### In 2015, several data/service mapping exercises were held to understand service gaps and areas of need:

- · Continuum of prevention/early intervention, in-care, and transitioning out of care framed thinking and approach
- · Real Gaps in Prevention and leaving care

#### Family Violence

· Family violence primary prevention identified as a focus area given presence of local government, health and education

#### OoHC & Family Violence

· CYAP provided co-design workshops with VCOSS

#### Influencing factors

Change of Government

Taskforce 1000

Royal Commission into Family Violence

> Roadmap to Reform

Victorian Gender Equity Strategy



### June 2016 discussion about the purpose of the CYAP in relation to FV (note that not all stakeholders were in the room).

Meanwhile OE CYAP continued to play a convening role, bringing

together the chairs of the partnerships and documenting what the partnerships were doing. This is hard work and has been met with

some resistance, as not all stakeholders agree this is needed/useful.

The workgroups have not progressed since February due to lack of

resourcing, and chairs of groups have been unable to attend meetings.

#### They reflected their purpose is

- Advocate about FV in sport, Systems change education and business Measure change
- Collaboration /Collective impact
- Champion Change
- Raise awareness/ tell the story
- Education



# Next steps

Decide on the role of the OE CYAP in the family violence space, given the feedback from the partnerships and the resourcing issue for the primary prevention work



3





## How We Started

Local Steering Group established and Principal Advisor appointed. We spent time learning about Collective Impact (CI).



Used that to understand what was involved and build buy in.

Experienced as a professional development exercise



Formally committed to the CI approach and staying the course to achieve change.



Dual track

We shared and explored data...

by doing got to get and see people different (including DHHS)

CYAP worked to engage and link in others.

children, young people and their family into local plans: Child First and Intensive Family Support, AOD and Mental Health Catchment Plans, LGA Early Years Plans

Linked in to Taskforce 1000, PCP.

Worked with

opportunities

that emerged:

· VicPol Early

Identification

Community Hub

Morwell

Best Start, LLENS, School Based

Youth Services and the RAJAC

Developed research

Federation University

partnerships with

Wanted to get

identify their

people to

role in the

process and

responsibility

for change.

Mapped local service

backbone resources

and got vulnerable

Engaged with networks

networks and

Used that to develop a shared understanding of...

- \* the Context
- \* the Challenge what is and is not working
- \* Shared responsibility for change
- \* Individual roles & accountability for fixing things

The Adaptive Cycle facilitated our process of exploring and testing new approaches.



### **Our Focus**

We identified 2 areas to focus on I. Improving outcomes

for kids in OOHC

first and Yearn by doing'.

"Innovation Bootcamp"

to understand the lived

experience of being in

oonc.

We held a youth-led

2. Supporting vulnerable families We decided to focus on OOHC



Progress has been slower on the supporting vulnerable families focus area

Key platform for change and 'learn by doing' opportunity

- · demonstrated commitment to working differently
- · Generated buy in
- · Helped test and challenge hypotheses
- Educated and enlightened service providers
- · Informed action
- · Fed into data analysis

#### Led to a Shared Agenda around 4 streams of work:

#### Putting Trauma Informed Practice (TIP) on the map

- Mapped existing TIP training
- Developing curriculum for educators, nurses and social workers
- \* Research PhD to explore how to support adoption of TIP

#### Building the OOHC **Education Nest**

- Set up email notification system -DHHS, DET, LGAs, Schools and Koori Education Support to support Education and Early Childhood Partnership Agreement
- \* Working to engage children and young people in RESI in education
- \* Encouraging parental engagement in ECD through reading

#### Listening to the voice of children and young people

- Developed My Views Booklet to inform care planning
- \* Research PhD on embedding consumer voice in practice
- \* Developing OOHC leadership program
- Piloting OOHC employment/ traineeships

#### Shining Carer Support

\* Asking carers what support they need to build shared training agenda

# Current Focus & Next Steps

- Progress existing project activity
- Share learnings with other collaborations
- Work on how to coordinate area planning and share data
- Progressing supporting vulnerable families priority, including exploring parenting supports being universal
- Develop strategy to influence shifting policy context and how it plays out in Gippsland
- Review how to best structure and resource local backbone to "build in sustainability"
- Develop a shared measurement system
- Research projects with Federation University to inform priorities
- Work with Morwell Community Hub













# Factors Supporting Work



Ongoing focus on:



**Building service system** understanding and capability

Recognising shared & individual responsibility



Learn by Doing approach

demonstrated value of working differently

Use of the 📿 Adaptive Cycle

to explore new ideas, test and renew

Dual track focus working on activity & system helped build momentum and grow reach



# **EXAMPLES OF HOW SITES ARE INVESTING IN CAPABILITY**



# CENTRAL

#### Research Collaboration

Federation University part of steering group and working groups

Idea to develop research program to complement CYAP activity

Co-design program with CYAP partners

Defined research topics around CYAP agenda and emerging activities

Majority have action research focus that will complement work and test new ways of working

CYAP partners contribute fundingfor 7 PhD scholarships



# Innovative aspects of research collaboration:

- Provide non-traditional entry into PhD
- Base students in local agencies
- Set up combined academic-and practitioner - based supervision panels
- Have regular forums to share learnings and develop a community of practice

### **GIPPSLAND**

### Putting Trauma Informed Practice on the Map



Identified need to build working group capability in trauma-informed practice (TIP)

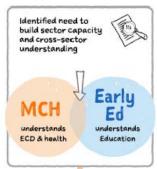
Mapped existing professional training and development – use mapping to encourage practitioners to access training



Working with Federation University to develop TIP curriculum for nursing, social work workers and educators

> Plus research PhD to explore how to support adoption of TIP

### LODDON



- Identified key capability
  "domains" to inform quality
  service provision
- Trauma and brain development
- Cultural diversity
- Intergenerational poverty
  Service coordination





Need to connect services and build shared understanding



Develop curriculum and training if appropriate

### **OUTER EAST**



Identified opportunity to leverage existing resources to inform service delivery and strengthen trauma informed practice



Eg using TFER - "safe & secure" TIP guidelines and training



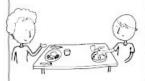
### SOUTHERN





Southern Health Community Health Divison:

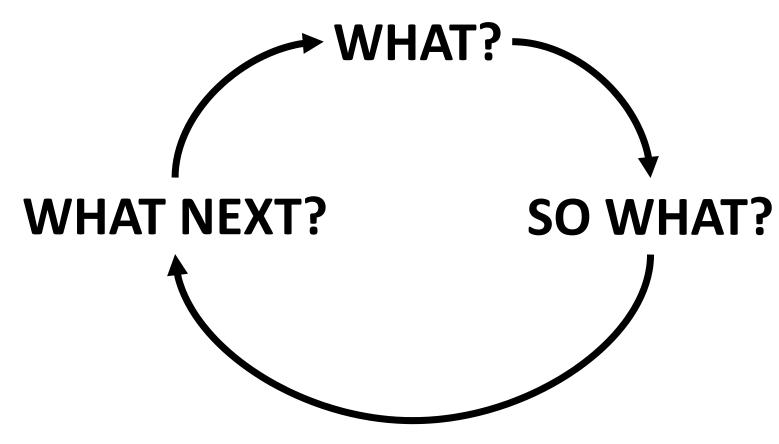
Engaged Masters of Public Health student to do literature review on oral health strategies for vulnerable families and children in OOHC



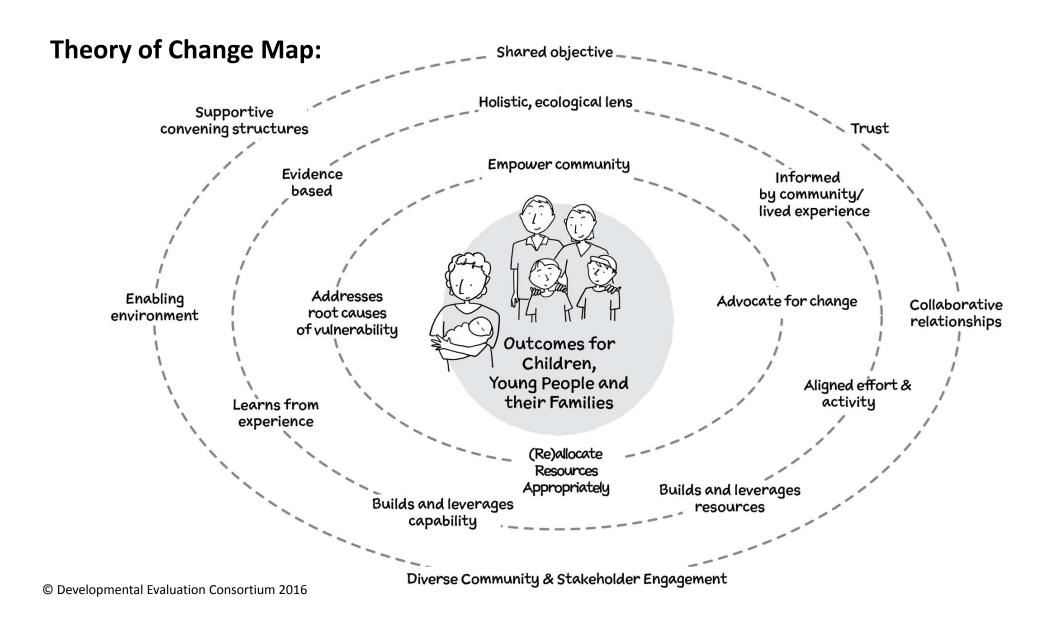
This research will inform oral health activity

# **Key Developmental Questions:**

Use the schematic as a trigger to support reflective process



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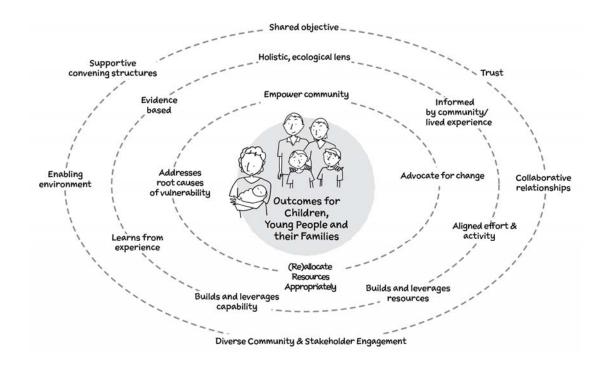
# **Theory of Change Map:**

### What use tool for:

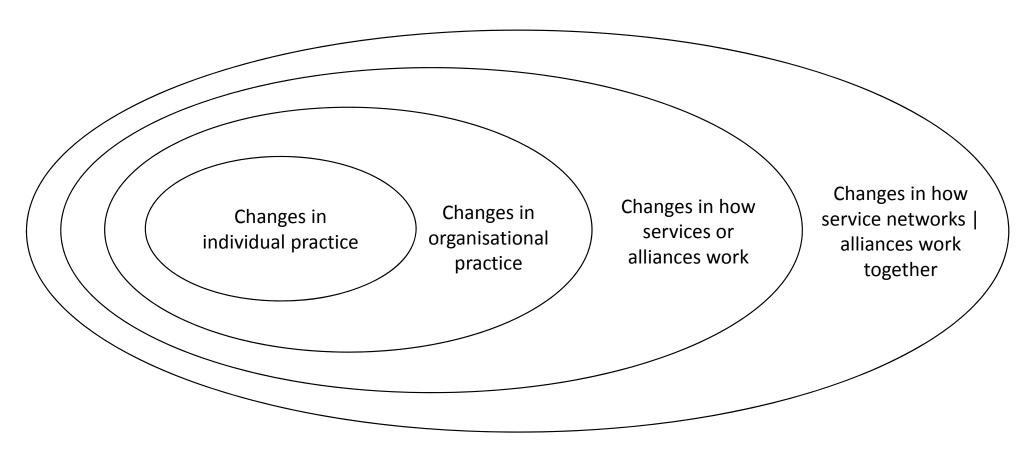
Use schematic of emerging theory of change to map progress and test alignment of activity to objectives.

## How use tool:

- Put poster up on the wall.
- Get stakeholders to use different coloured post it notes or dots to identify areas on the poster where they feel you are getting traction, where you are challenged, areas to focus on next ...
- Review patterns and use as the basis for a reflective discussion [What? So what? What next?]



# **Practice Change Exploration Tool:**



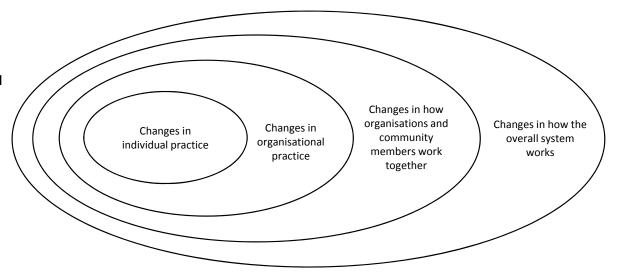
# **Practice Change Exploration Tool:**

## What use tool for:

Use schematic to identify changes in thinking, behaviour and activity across the different layers of the system that you are seeking to influence or change.

# How use tool:

- Put poster up on the wall.
- Get stakeholders to write on post-it notes and describe changes that they are observing across the system (one change per post-it note)
- Get them to stick the notes on the relevant parts of the poster.
- Review patterns and use as the basis for a reflective discussion [What? So what? What next?]



# "Bento Box" Reflection Tool:

Our purpose :

What we have done:

What we have achieved so far:

Who we are:

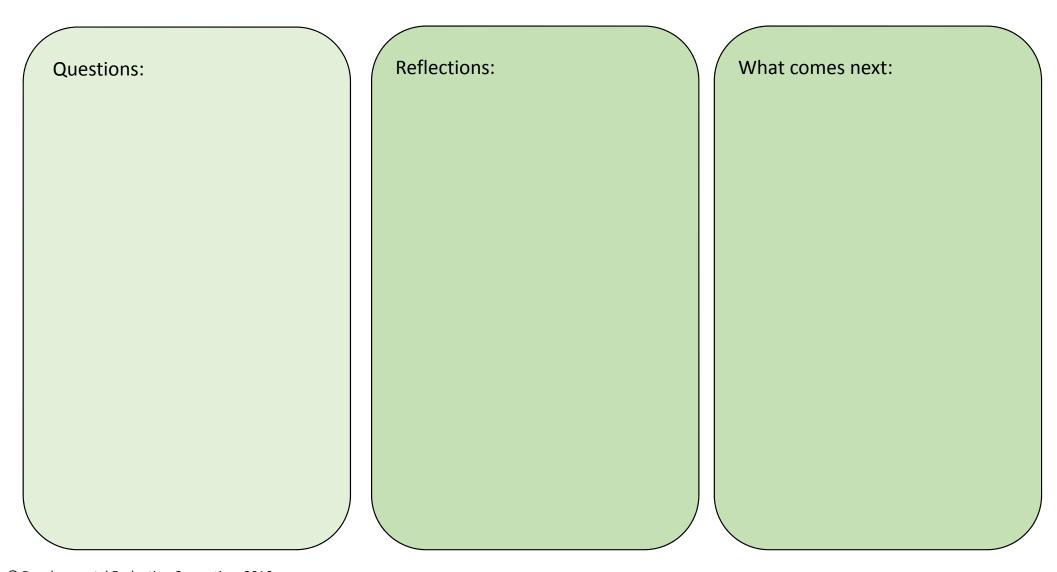
who we are:

What has held us back:

What we have learned along the way:

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What has helped us:







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Support, AOD and

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Engaged with networks

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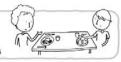
for kids in OOHC

2. Supporting vulnerable families

We decided to focus on OOHC first and Yearn by doing'.

experience of being in

oonc.



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# young people

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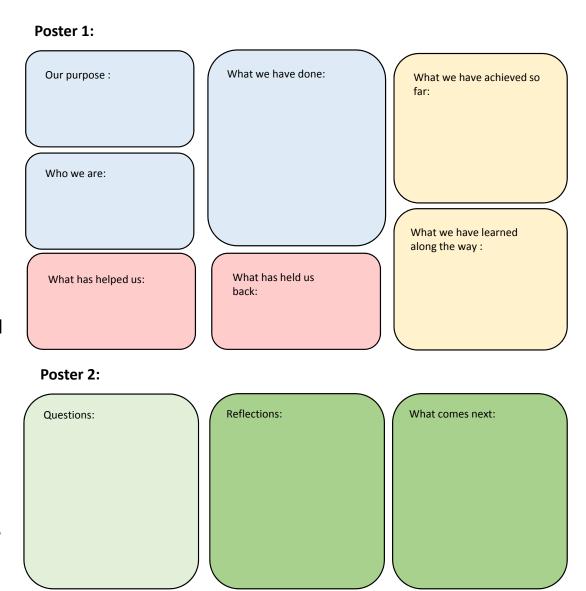
# "Bento Box" Reflection Tool:

## What use tool for:

Use schematic to reflect on purpose, progress to date and the pathway forward.

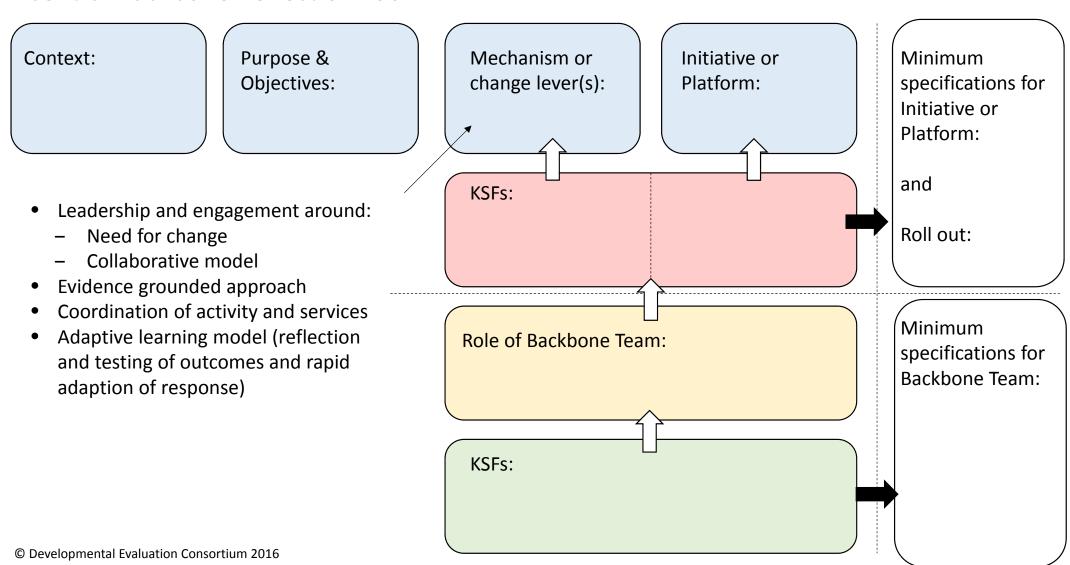
## How use tool:

- Use in small discussion groups 5 10 people.
- Give groups posters.
- Get groups to work through the three colour coded sections of the first poster in turn. Give them 15 minutes for each of the three sections.
- Pair up groups and get Group 1 to explain the story laid out on their poster. Give them 10 minutes to do that. Get the listening Group 2 to listen to the explanation silently. Then give them 10 minutes to ask questions about the story they have heard. Do not allow Group 1 to answer the questions. Just get them to write them down in the first section of Poster 2. Then get the paired Groups to reverse roles and repeat these steps.
- Give each group 15 minutes to reflect on the questions they were asked and identify next steps based on their reflections.
- Note the tools can also be used in single groups.



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# **Central Backbone Reflection Tool:**



# **Central Backbone Reflection Tool:**

### What use tool for:

Use schematic to reflect on the purpose, structure and terms of reference of an initiative and the required attributes of the supporting backbone function.

### How use tool:

- Give group(s) posters.
- Get groups to work through the four colour coded sections in turn. Give them 15 minutes for each of the four sections.
- If using multiple groups get them to pair up groups and get Group 1 to explain the story laid out on their poster. Give them 10 minutes to do that. Get the listening Group 2 to listen to the explanation silently. Then give them 10 minutes to ask questions about the story they have heard. Do not allow Group 1 to answer the questions. Just get them to write them down. Then get the paired Groups to reverse roles and repeat these steps.
- Give each group 15 minutes to reflect on the questions they were asked and update work.
- Then give each group 15 minuted to complete white sections of the poster.
- Review patterns and use as the basis for a reflective discussion [What? So what? What next?]