

Assessment of Catchment Partnership Health: Using the Goal Attainment Scaling Technique

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Presentation outline

- Goal Attainment Scaling- what is it?
- Applying the technique to assess “partnership”
- What constitutes effective partnership?
- Can we assess and improve partnership approach?
- The use of the Goal Attainment Scaling for partnership health
- Learning outcomes

Goal Attainment Scaling Technique

- GAS is a method of checking on how well the program or project is achieving its expected results
- GAS refers specifically to a time in the future, as opposed, for example, to retrospective studies
- Help bring together a complex concept into operational

Example

Description of the Overall Goal to be Attained:			
	Sub-goal 1	Sub-goal 2	Sub-goal 3
Most favourable expected			
More than expected			
Expected level of success			
Less than expected			
Least favourable expected			

Steps Involved in Goal Attainment Scaling

- Step 1:** Identify the needs or problems that the intervention will improve
- Step 2:** Translate the selected problems into at least 3 sub-goals
- Step 3:** Choose a brief title for each sub-goal
- Step 4:** Select an indicator for each sub-goal
- Step 5:** Specify the **expected level** of outcome for the sub-goal
- Step 6:** Review the **expected level** of outcome
- Step 7:** Specify **somewhat more** or **somewhat less** than expected level of outcomes
- Step 8:** Specify the **much more** and **much less** than expected level of outcomes
- Step 9:** Repeat these scaling steps for each of the three or more sub-goals





Environment



Waterways

5

ACTION
PROGRAMS

Surface
Water



Sub-Surface Water



Farm



- Range of agencies (*Department of Primary Industries, Catchment Management Authority, Goulburn-Murray Water*)
- Several sub-programs (*Farm, Environment, sub-surface, surface drainage and waterways*)
- “Partnership” is the key to the success of the program

Why “Partnership” is important?

- Natural Resource Management – complex area of work
- Many players and stakeholders
- Outcomes depended on sound “partnership”

8 principles of effective catchment partnership

- Mutual benefits
- Collaboration
- Acknowledgement
- Roles and responsibilities
- Differences
- Commitment
- Good governance
- Communication

Goal Attainment Scaling for Catchment Partnership Health

	<u>1. MUTUAL BENEFITS:</u>	<u>2. COLLABORATION:</u>	<u>3. GOOD GOVERNANCE:</u>	<u>4. ACKNOWLEDGMENT AND RESPECT:</u>
Aim		Cooperation is used instead of competition.		
Much more than expected		Parties pro-actively provide contributions and ideas for each other to secure funds, information and opportunities		
More than expected		Parties sometimes provide contributions and ideas for each other to secure funds, information and opportunities		
Expected level of success		Parties do not actively consider the issues of collaboration and competition		
Less than expected		Parties sometimes compete for funds and resources		
Much less than expected		Parties compete vigorously for funds and resources		

Goal Attainment Scaling for Catchment Partnership Health

	<u>5. ROLES AND RESPONSIBILITIES:</u>	<u>6. DIFFERENCES:</u>	<u>7. COMMITMENT:</u>	<u>8. COMMUNICATION:</u>
Aim		We identify and resolve our negative differences early.		
Much more than expected		Synergies achieved: differences in perspective are sought and worked through informally - staff meetings and formally - technical groups		
More than expected		There are some learnings or changes coming from discussion of differences We don't often seek different perspectives		
Expected level of success		There are processes to discuss differences but there are no collective learning or actions/ changes resulting		
Less than expected		Ad hoc processes/ not embedded in everyday behaviours		
Much less than expected		There is no process or forum to identify or resolve negative differences		

Learnings

- Shared Understanding
- Rigour in the process
- Clear vision of partnership health
- Modification of the process to fit the situation
- Support from other methods

Conclusions

- Natural resource management – complex area of work
- “Partnership” health is critical to the success
- Ownership of what success looks like – important
- Goal Attainment Scaling – enable an assessment of partnership health

Thank you

