## Tapping into corporate knowledge through reflective practice

B. Swanson, H. Frame, D. Beckingsale

Department of Primary Industries, Victoria, Australia

Corporate knowledge typically resides with individuals of an organisation. This knowledge is often lost from the organisation when individuals leave. A process that the Victorian Department of Primary Industries has recently employed in attempt to capture corporate knowledge is reflective practice. This process is designed to explore individual and shared experiences, and learn from these to provide context and clarity around past investment decisions and future priorities.

The roundtable will challenge and explore the use of reflective practice by internal evaluators for tapping into corporate knowledge.

The speakers will clearly outline reflective practice approaches they have employed for capturing evaluation information that has been used to inform corporate knowledge.

Following the presentation, a group discussion will be facilitated where participants will be invited to contribute their experiences and thoughts on both reflective practice and other methods used to surface corporate knowledge.